

Setting Up New Services Quick Guide

Temporary Service

- Electrician sets temporary meter base/pedestal within 5 feet of an underground source, or within 10' of an overhead source. Overhead temporary pole must extend 15' above grade and be guyed/braced appropriately. For underground pedestal installations, the electrician should leave enough triplex cable to make underground connection. Contact Santee Cooper [Area Engineer](#) if unsure.
 - [Meter Installation Specifications Handbook](#)
- Obtain Inspection of Meter Base – [City or County](#)
- Complete [Temporary Service Application; Español](#))
- If applicable, make payment via a Customer Job Request Invoice where temporary service is required and facilities are installed that cannot be used permanently, the customer will be charged the installation/removal cost plus the non-reusable material costs of such facilities.

Permanent Service

- Install [Approve Meter Base](#) on Structure/House closest to Santee Cooper sources. Include address on meter base. Contact [Santee Cooper Area Engineer](#) if unsure.
- Obtain Inspection of Meter Base – [City or County](#)
- Conduit stub down compatible with Santee Cooper Conduit Standards (2", 3", etc.), installed to 24" below final grade, and securely strapped to structure
 - Conduit stub down must extend beyond foundation (footer conflicts)
 - No more than 2-45° elbows allowed to get to 24" below final grade
 - If foundation conflict requires more than 2-45° elbows to get below grade, then foundation needs to be notched out by customer before Santee Cooper schedules construction
- Complete [RSEAA form](#). Area Engineer will use the information to size the service.
 - [200Amp - All Electric](#)
 - [200 Amp - Select Electric](#)
 - [320 Amp – All Electric](#)
 - [320 Amp – Select Electric](#)
 - Scheduling Construction can take up to 2 weeks.
 - RSEAA should be turned in as soon as the meter base is installed on the structure to avoid delays.
- Obtain Inspection of the permanent Meter base – [City or County](#)
- Once Linework and Inspection are complete
 - Confirm Linework is complete. Contact [Santee Cooper Area Engineer](#) if unsure
 - Line work is complete, call, visit, or email Santee Cooper and request **Temporary to Permanent** service conversion.
 - Santee Cooper will relocate the meter from the temporary service to the permanent service.

Anything else I need to consider during construction?

- Yes, are you planning to have solar panels, EV charger, outdoor lighting, pools & spas, additional structures?
 - Installing Roof top solar or EV charger – check out our current [programs & rebates](#)
 - Are you planning to have a security light on a pole? Or in a parking lot? Check out our [Outdoor Rental Lighting Program](#).
 - Installing a Pool or Spa – Check out our [rebates](#)

Other possible considerations - Are there any Rebates or Savings during my home or business building process?

- Yes, Contact our New Home Energy Advisors at residential.energy@santecooper.com